

## Parents

### **What device will my student need to use the Digital Student App?**

Students can access the Digital Student App on any browser-based tablet or computer. For example, desktop computer, laptop, Chromebook, iPad. Many activities require students to view the activity on the screen, for example teacher-led activity, while they write in their student edition workbook. However, a touch-screen device is optimal, especially for them to participate in activities such as Wet-Dry-Try and the Digital Letter Formations.

### **How long will the handwriting assignments take?**

We recommend 10–15 minutes for daily handwriting instruction. If the assignment is based on what is shown in the Lesson Planner with no changes, they are not likely to exceed this amount of time.

### **How can I provide my child with more handwriting practice?**

The Digital Student App has an icon on the homepage called My Tools. This has digital formations for your child to practice letters and numbers. You can also customize handwriting worksheets using our free A+ Worksheet Maker Lite.

[LWTears.com/resources/worksheet-maker-lite](https://www.lwtears.com/resources/worksheet-maker-lite)

### **What is included in My Tools in the student app?**

The included digital experiences are Letter and Number Formation, Wood Pieces, and Wet-Dry-Try. The Wood Pieces and Wet-Dry-Try are digital versions of our hands-on manipulatives. Use these for additional practice and review of letters and numbers.

### **How much will be available to download and print from home on the Digital Student App?**

Any handwriting book pages that are sent in an assignment to the Digital Student App can be printed.

### **How does my child submit their completed lesson page?**

There are two ways to turn in work completed in the handwriting book—whether it is in a physical book or a printed page.

If your child is using their physical student edition, then they can use a phone or other device to take a picture of the page, and it can be uploaded and turned in within the student application.

If your child chooses to take a picture, the camera application will open, and they can take a picture of their work and submit it within the app. This will work if your child is using a tablet or iPad.

If your child is unable to do this, they can select “done” without completing this step. Its also recommended to check with their teacher is this is a requirement.

### **If more support is needed, who do I contact?**

Customers can call 888-983-8409, email [technology@LWTears.com](mailto:technology@LWTears.com), or chat.

Our Customer Service hours are Monday–Thursday, 8:30 a.m.–7:30 p.m. EST and Friday 8:30 a.m.–5:30 p.m. EST.

Visit our support page for more information.